

CANCELLATION and MEDICATION POLICY

Our physician's and staff are privileged to provide treatment for our patients. We try very hard to accommodate the needs of patients to schedule surgery in a quick and timely manner.

Please carefully consider your surgical date before scheduling. Your surgery requires the careful coordination of several providers, including the surgeon, anesthesiologist, surgical facility and possibly a pathologist. Rescheduling procedures requires significant time and expense and results in failure to serve other patients as well as disruption in schedules for other healthcare professionals and the operating room.

There is a \$200 surgery scheduling deposit fee. This is due at the time you schedule your surgery. This will apply towards any deductible or coinsurance determined by your insurance benefits.

If you need to cancel your surgery, we ask that you do so in a timely manner. If surgery is not cancelled at least 7 days in advance you will be charged a seventy-five dollar (\$75) fee. This fee will not be covered by your insurance company.

Any surgery that is cancelled less than five (5) days before surgery will only be rescheduled with the consent of the physician. Except under extenuating circumstances, if a surgery is cancelled two times, it will not be rescheduled.

We understand that sometimes it may be necessary to reschedule a surgical procedure due to personal illness, illness of a child or unforeseen death in the family. Therefore, we will allow such a reschedule without a cancellation fee if done in a timely manner.

We thank you in advance for your cooperation and understanding of the surgical scheduling process.

Medication Refill Policy

We make every attempt to refill your prescription request within 48 hours.

Controlled narcotic medications have come under strict government regulations. We cannot give a controlled substance prescription to any other individual without written permission from the patient. Anyone picking up the prescription on behalf of the patient will be required to show photo ID.

Medication requests are refilled Monday through Friday during business hours only. No medication refills will be given in the evenings or weekends. No prescriptions will be refilled by the on-call physician.

PLEASE READ CAREFULLY: *We strongly do not recommend sending pain medications to Wal-Mart Pharmacy. Due to store policies most prescriptions will not be filled or there are significant delays in getting approval for the medication. Controlled medications can be written only once. If you are given a written prescription and Walmart does not accept it, the practice is unable to write another prescription.*

Thank you for your cooperation.

Physician's of Advanced Surgical of North Texas

Patient Signature

Date